

Electric/Water Service Reconnection Fees & Penalties

The following fees and penalties apply when electric and/or water services are disconnected due to nonpayment.

- Applicable fees must be paid before service is reconnected.
- Service will be reconnected during normal business hours Mon-Fri. No after-hours reconnection if disconnected for nonpayment.
- A customer with a history of repeated disconnects for nonpayment may be required to pay a security deposit 2-3 times the customer's average monthly usage cost. In extreme cases, a customer will be placed on a prepaid metering program.
- Meter tampering and theft of service are crimes and will be prosecuted as such.

Fees/Penalties to Reconnect Service Disconnected for Nonpayment (No meter tampering involved)

CATEGORY	1 st Offense	2 nd Offense	3 rd Offense
Additional Security Deposit	\$150	\$150	\$150
Reconnect Fee	\$55	\$55	\$55
Usage Fee	Actual usage	Actual usage	Actual usage

Example of 1st offense: Service is disconnected for nonpayment. To reconnect, customer must pay \$150.00 Additional Security Deposit + \$55.00 Reconnect Fee + Actual Usage.

Fees/Penalties to Reconnect Service Involving Meter Tampering and/or Theft of Service

CATEGORY	1 st Offense	2 nd Offense	3 rd Offense
Additional Security Deposit	\$250	\$350	\$450
Reconnect Fee	\$55	\$55	\$55
Meter Cut Seal Penalty	\$100	\$150	\$200
Meter Tampering Penalty	\$150	\$250	\$350
Usage Fee	Actual usage	Actual usage	Actual usage

Example of 1st offense: Service is disconnected for nonpayment. Customer then cuts the seal (meter tampering) and reconnects the meter (theft of service). Customer must pay \$100.00 Cut Seal Penalty + \$150.00 Tampering Penalty + \$250.00 Additional Security Deposit + \$55.00 Reconnection Fee + Actual Usage.

(Adopted October 11, 2021 by City Council)